

David L. King

2320 SE Libra Ave, Topeka KS 66605
Phone: 785-267-3654 Work: 785-580-4601
davidleeking@gmail.com

Library Experience:

Sept. 2006 -
Present

Digital Branch & Services Manager

Topeka & Shawnee County Public Library, Topeka, KS

- Develops/implements strategic direction for Digital Branch
- Manages and supervises eight person highly skilled IT department
- Provides strategic and technical recommendations to Managers
- Coordinates technology-related projects with teams/depts
- Analyze/plan tech. needs for library and adhering to budget
- Oversees library databases, online resources, and network
- Oversees quality of digital branch services to the public
- works with community/state orgs. on tech partnerships
- Directs installation/mgmt of PCs/software/communications
- investigates/implements emerging tech. with changing needs
- develops presentations/article/blogs as library ambassador

July 2005 -
Sept. 2006

Acting Director, Information Technology Services (ITS)

Kansas City Public Library, Kansas City, MO

- Successfully handling Director of ITS duties and Assistant ITS Director duties (see below) concurrently
- Supervise and evaluate performance of 10 full-time ITS staff
- Plans budget for ITS department and for library-wide technology
- Day-to-day operations and personnel manager for ITS department
- Create strategic planning for present and future technology needs of library system
- Coordinate implementation of new technology at main library, nine branch libraries, and a community center pilot project
- Liaison between ITS department and the rest of the library/consortium
- Coordinate technology projects with other library departments, libraries, and local community agencies
- Library spokesperson for all library technology initiatives at conferences, meetings, and through publications
- Liaison between the library and outside organizations for collaborative projects

Sept. 1999 -
Present

Assistant Information Technology Services Director

Kansas City Public Library, Kansas City, MO

- Day-to-day operations director and personnel manager for ITS department
- Participate in strategic planning for present and future technology needs of library system
- Manage development, direction, and content architecture of all library websites (public website, intranet, consortium site, project and grant-funded sites)
- Organize website usability studies, implement change based on analysis of those studies

- Library spokesperson for all library technology initiatives at conferences, meetings, and through publications
- Manage development and direction of library-related database projects, including local history databases and a digital research repository database project
- Liaison between ITS department and the rest of the library/consortium
- Liaison between the library and outside organizations for collaborative projects
- Meet with library managers to stay current with technology-related goals for system-wide projects
- Active role in choosing statewide digitization grants as part of the Digital Imaging Grant Review Committee for the Missouri State Library
- Surveyed library staff about perceptions of ITS, ITS staff, and completion of technology projects, analyzed findings, then created a positive change in ITS perception by suggesting a rearrangement of the ITS department and by having all ITS staff participate in customer service training

May 2000 -
May 2006

Workshop Trainer

Kansas City Metropolitan Library & Information Network, Independence, MO

- Successfully teach 4-hour CEU-credit, hands-on workshops
- Current classes: Introduction to Searching the Web, Introduction to Web 2.0 for Libraries
- Previous class: Basic and Intermediate Search Engines , Riding the Medical Wave

Oct. 1998 -
Sept. 1999

Biomedical/Reference Librarian

University of Kansas Medical Center, Kansas City, KS

- Actively participated in all reference desk duties
- Performed literature searches for clients in health-related databases
- Participated in bibliographic instruction
- Performed collection development duties for Nursing and Allied Health fields
- Managed library website
- Actively reorganized library website and implemented the redesign of the web site
- Managed *Bluestem*, a consumer-oriented, health-related, web-based database
- Handled SilverPlatter ERL database administration duties

Feb. 1995 -
Sept. 1998

Electronic Services Librarian

University of Southern Mississippi, Hattiesburg, MS

- Actively participated in all reference desk duties, including reference interviews and giving guidance with online catalog, Internet, and email
- Created user guides
- Participated in bibliographic instruction by giving library tours, electronic services classes, and classroom instruction on specific databases, like ERIC and MEDLINE
- Acted as collection development liaison for Speech Communication, Radio, Television & Film, and the Center for Community Health
- Maintained and updated all CD-ROM databases, PCs, and printers
- Performed administrative duties for FirstSearch
- Recommended and evaluated new CD-ROM databases
- Trained library staff in use of OPAC, FirstSearch, and the Internet, both one-on-one and in a classroom setting
- Performed all online mediated searches
- Acted as liaison between reference and systems departments
- Designed and produced the library's website and acted as webmaster of the site

- Chaired the library's Web Committee
- Chaired University's Web Presence Council, a committee in charge of the University's website
- Coordinated redesign of University website

Aug. 1994 -
Dec. 1994

Reference Practicum

University of Tennessee, Knoxville, TN

- Answered reference questions in a large university setting
- Helped patrons with use of CD-ROM databases
- Participated in staff meetings
- Special project: finding humanities electronic text centers on the web

May 1994 -
Dec. 1994

On-Site Team Member, Scholar's Workstation Project

University of Tennessee, Knoxville, TN

- Chosen as one of four students for Scholar's Workstation research project
- Tutored Communications students and professors in use of Internet and CD-ROMs
- Provided classroom bibliographic instruction on electronic research tools

Jan. 1994 -
Aug. 1994

Graduate Assistant to Library Science Professor

University of Tennessee, Knoxville, TN

- Searched CD-ROM databases and DIALOG for specific research information
- Aided professor's scholarly research by examining paper index sources
- Proofread questionnaire, compiled responses for Scholar's Workstation survey

Jan. 1994 -
May 1994

Reference Librarian Internship

Maryville College, Maryville, TN

- Answered all student reference questions
- Taught in-house bibliographic instruction session on humanities reference sources
- Supervised student workers, student conduct, and facility closing

Oct. 1993 -
Jan. 1994

Evening Library Supervisor

Knoxville College, Knoxville, TN

- Answered all reference questions during evening hours
- Performed DIALOG searches and helped students at CD-ROM workstation
- Supervised two to four work-study students

Education:

Aug. 1993 -
Dec. 1994

University of Tennessee, Knoxville, TN

Masters of Science in Library and Information Science

Aug. 1984 -
Aug. 1988

William Jewell College, Liberty, MO

Bachelor of Arts in Communication

Bachelor of Arts in Religion

Prior Experience:

Sept. 1991 - **Freelance Recording Engineer**
Aug. 1993 Nashville, TN

- Operated extensive recording equipment
- Set-up and disassembled studios for clients
- Booked studio time for clients

Feb. 1989 - **Bank Services Representative**
Feb. 1991 Kemper Service Company, Kansas City, MO

- Effectively solved brokers' problems over the phone
- Promoted to a more responsible position six months after starting
- Achieved top score in required customer service exam

Professional Activities:

Current Committee Work:

2008-

- 2009 LITA National Leadership Forum

2008

- 2008 IMLS National Leadership Grant Panel

2006- Present

- Information Network of Kansas Board of Directors

2004 – 2006:

- Digital Imaging Grant Review Committee for Missouri State Library (statewide committee)
- Digital Technology Taskforce for Missouri State Library (statewide committee)

Selected Publications:

Books

Digital Experience Design (working title). Information Today Publishers. Work in progress. Anticipated publication Fall 2008.

The Basics of Web-Based Experience Planning, in Gordon, Rachel Singer (Ed), *Information Tomorrow: Reflections on Technology and the Future of Public and Academic Libraries*. ITI. 2007.

Access to E-Serials and Other Continuing Electronic Resources at Kansas City Public Library, in Cole, Jim and Jones, Wayne (Eds.), *E-Serials Cataloging: Access to Continuing and Integrating Resources via the Catalog and the Web*. New York, NY: Information Today, The Haworth Information Press. 2002.

Redesigning the Information Playground: A Usability Study of the Kansas City Public Library's Web Site, in Campbell, Nicole (Ed.), *Usability Assessment of Library-Related Web Sites: Methods and Case Studies*. Chicago, IL: LITA, a division of the American Library Association. 2001.

A Web Page From Scratch: One Librarian's Experience, in Still, Julie (Ed.), *The Library Web: Case studies in Web site creation and implementation*. Medford, NJ: Information Today, Inc. 1997.

Cubberly, Carol. (1996). *Tenure and Promotion for Academic Librarians: A Guidebook of Advice and Vignettes*. Jefferson, NC: McFarland & Company. (contributed information about the Internet).

Online Courses

Basics of Web Site Management. The Education Institute (Canadian library consortium) (Six week online course). January 8 – February 9, 2007.

Basics of Web Site Management. The Education Institute (Canadian library consortium) (Six week online course). April 24 – June 2, 2006.

Articles

Columnist (with Michael Porter) – Internet Spotlight. *Public Libraries Magazine*. 2007-Present.

King, D., Tipton, J., and Hill, H. (accepted for publication). KCRsearch: Creating a Research Portal Using Open Source Technology. *Public Libraries Quarterly*.

Little Boy Blue Goes High-Tech – Providing Customers with Topic-Driven Content. *Computers in Libraries* 25 (Issue 2, February 2005). Pg. 10-12.

Perspectives: Taking the Wireless Plunge in Kansas City. *Public Libraries* 42 (Number 3 May/June 2003): 148.

Perspectives: Kansas City Public Library's new Digital Local History Database. *Public Libraries* 42 (Number 3 May/June 2003): 152.

Planning for Wireless in Kansas City. *Library Journal netConnect* 128 (Issue 7, Spring 2003): S12, 2 pages.

The Mom-and-Pop-Shop Approach to Usability Studies. *Computers in Libraries* 23 (Number 1 January 2003): 12-14, 71-72.

Access to E-Serials and Other Continuing Electronic Resources at Kansas City Public Library. *The Serials Librarian* 41 (Numbers 3/4 2002): 271-279.

Three Rs of Web-based Fund-Raising: Virtual Donations for Libraries. *New Library World* 102 (Number 1166/1167 2001): 265-268.

Soliciting Virtual Money. *Library Journal net connect* Fall 2000: 39-41.

Specialized Search Engines: Alternatives to the Big Guys. *Online* May 2000: 67-74.

Library Home Page Design: A Comparison of Page Layout for Front-ends to ARL Library Web Sites. *College & Research Libraries* 59 (September 1998): 458-465.

Accessing Electronic Journals at USM. *Library Focus: USM University Libraries* 3 (Spring 1998): 3.

Transferring Corporate Service Philosophy to a Library Setting. *LIBRES: Library and Information Science Research Electronic Journal* [Online], 6(1-2). 1996

OSCAR Delivers Information Online. *Library Focus: USM University Libraries* 1 (Fall 1995): 3-4.

Conference Proceedings

Library Web Site Meets About.com. *Internet Librarian 2004: Collected Presentations* (November 15-17, 2004). Pg. 165-173. Information Today, Inc. 2004.

Library Web Site Meets About.com. *19th Annual Computers in Libraries 2004: Collected Presentations* (March 10-12, 2004). Information Today, Inc. 2004.

Communication Between Techies and Non-Techies. *19th Annual Computers in Libraries 2004: Collected Presentations* (March 10-12, 2004). Information Today, Inc. 2004.

Redesigning the Information Playground: A Usability Study of kclibrary.org, in *Computers in Libraries 2002: Collected Presentations* (March 13-15, 2002). Information Today, Inc. 2001.

Redesigning the Information Playground: A Usability Study of kclibrary.org, in *Internet Librarian 2001: Collected Presentations* (November 6-8, 2001). Information Today, Inc. 2001.

Home Pages in ARL Libraries: A Comparison of Web Site Page Layout & Design, in *Internet Librarian '97: Proceedings of the First Internet Librarian Conference* (November 17-19, 1997). Information Today, Inc. 1997.

ERIC Document

How to Teach Basic HTML in One Hour. 1999. ERIC Database (ED453836).

Blogs

DavidLeeKing.com, at <http://www.davidleeking.com> – Topics include library website design, management, usability, marketing, experience planning, cool tools, and other library technology issues.

Selected Presentations:

Invited Presentations

The Future is Not Out of Reach: Trends & Transformations, Mountain Plains Library Association. May 2, 2008.

Salt Lake City Public Library Staff Day. Keynote. November 12, 2007.

Tampa Bay Library Consortium 2007 Annual Meeting. Keynote. November 2, 2007.

Lee County Library System, Fort Meyers, FL. Keynote. October 8, 2007

LITA national Forum. Keynote. October 6, 2007.

Social Networking: Best Practices for Libraries (panel discussion). ALA Midwinter 2007. Seattle, WA. January 18, 2007.

Blogs, Wikis & Other Emerging Trends, Seattle Public Library's Staff Day. Seattle, WA. November 2, 2006.

Blogs, Wikis & Other Emerging Trends. Missouri Library Association (Preconference workshop). Columbia, MO. October 4, 2006

Blogs, Wikis & Other Emerging Trends, Association for Library Service to Children (ALSC) National Institute. Pittsburg, PA. September 15, 2006.

Blogs, Wikis, and Emerging Trends: Web 2.0, Missouri Public Library Directors meeting. Warrensburg, MO. June 1, 2006.

Remembering Our Past: Creating the Kansas City History Database. Midwest Archives Conference. Bloomington, IL. April 29, 2006 (forthcoming)

Communication Between Techies and Non-Techies. *Missouri Library Association Conference*. St. Louis, MO. October 28, 2004.

Redesigning the Information Playground. *NLA/MPLA Conference 2003*. Lake Tahoe, NV. November 6, 2003.

Going Wireless in Kansas City. *InfoToday 2003*. New York, N.Y. May 6, 2003.

Going Wireless in Kansas City: Testing Hand-Held Technology for Public Library Use. *Southwest Association of Law Librarians Annual Meeting 2003*. Kansas City, MO. April 4, 2003.

Virtual Contact, Real Dollars: Designing Web Pages to Attract Donors. *ALA Annual Conference, LAMA Fund Raising and Financial Development Section Program, ALA Annual Conference*. Chicago, IL, July 10, 2000.

This Doctor is Always In – Consumer-oriented Health Care Web Sites. *NETamorphosis: Changing the World of Health Care: An Internet Workshop for Health Care Providers*. Manhattan, KS. June 8, 1999.

Reel in the Web: Health Care Searching for Professionals. *NETamorphosis: Changing the World of Health Care: An Internet Workshop for Health Care Providers*. Manhattan, KS. June 8, 1999.

International Presentations

Go Go Gadget!?!: Technology, Trends, and Children's Services. Canadian Library Association annual conference. May 23, 2008.

Enhancing Your Library Website to Make an Impact in Your Community. *Netspeed 2004*. Calgary, Canada. October 21-23, 2004.

Communication Between Techies and Non-Techies. *Netspeed 2004*. Calgary, Canada. October 21-23, 2004.

Webcasts

VideoCasting: An Introduction for Libraries, Education Institute (webcast). November 28, 2006. Invited.

VideoCasting: An Introduction for Libraries, ACRL Virtual Institute (webcast). November 9, 2006. Invited.

Communication Between Techies and Non-Techies. *OPAL Continuing Education Series*. April 21, 2006. Invited.

Library Website Meets About.com. *the Education Institute* (Canadian library consortium). January 24, 2006. Invited.

National Presentations

Podcasting & Videocasting (with a bunch of different people), *Internet Librarian 2006*. Monterey, CA. October 24, 2006.

Cultivating Tech-Savvy Library Staff: Competencies & Tips (With Sarah Houghton), *Internet Librarian 2006*. Monterey, CA. October 23, 2006.

Web-Based Experience Planning: Creating User-Centered Experience, *Internet Librarian 2006*. Monterey, CA. October 23, 2006.

The Basics of Web-Based Experience Planning. *Computers in Libraries 2006*, Washington, D. C. March 22, 2006.

Web Trends & Innovations. *Internet Librarian 2005*. Monterey, CA. October 24, 2005.

Hiring Techie Staff. *Internet Librarian 2005*. Monterey, CA. October 24, 2005.

Targeting Library Websites to Specific User Groups. *Computers in Libraries 2005*. Washington, DC. March 16, 2005.

KCResearch: Providing Localized Content with Federated Search Technology. *Computers in Libraries 2005*. Washington, DC. March 16, 2005.

Library Web Site Meets About.com. *Internet Librarian*. Monterey, CA. November 15, 2004.

Library Web Site Meets About.com. *Computers in Libraries 2004*. Washington, DC. March 10, 2004.

Communication Between Techies and Non-Techies. *Computers in Libraries 2004*. Washington, DC. March 12, 2004.

Librarians Reap the Benefits of Integration: Case Studies. *Computers in Libraries 2003*. Washington, DC. March 14, 2003.

Going Wireless in Kansas City: Testing Hand-Held Technology for Public Library Use. *Computers in Libraries 2003*. Washington, DC. March 13, 2003.

Usability in Action: Three Approaches. *Computers in Libraries 2002*. Washington, DC. March 14, 2002.

Redesigning the Information Playground: Kansas City Public & California State U Usability Studies. *Internet Librarian 2001*. Pasadena, CA. November 6, 2001.

Riding the Medical Wave: the State of Healthcare Information Sources. *Online World Conference & Expo*. Chicago, IL. October 27, 1999.

Health-related Search Engines: an Online World '99 eClinic. *Online World Conference & Expo*. Chicago, IL. October 27, 1999.

Lessons Learned by Library Web Developers. *Internet Librarian '97*. Monterey, CA. November 18, 1997.

Regional Presentations

Digital Branch in a Nutshell 2.0. Staff Day, Topeka & Shawnee County Public Library. Topeka, KS. February 19, 2007.

Discussion Panel after Michael Stephens' keynote presentation (with Diane Trinkle and Christie Brandau), NEKLS Tech Day. Topeka, KS. August 10, 2006.

Blogs, Wikis, and Other Emerging Trends – Web 2.0. *Kansas City Public Library Staff Day*. March 10, 2006.

Remembering Our Past: Creating the Kansas City History Database. *Missouri Digitization Conference 2004*. Independence, MO. February 11, 2004.

Redesigning the Information Playground. *102nd Missouri Library Association Conference*. Kansas City, MO. October 3, 2002.

The Internet as a Teaching Tool: Creating a Web-based Library Tutorial. *Technogras: Sponsored by the Teaching, Learning & Technology Roundtable*. University of Southern Mississippi. February, 1998.

You've Surfed the 'Net... But Can You Design Your Department's Homepage? *Technogras: Sponsored by the Teaching, Learning & Technology Roundtable*. University of Southern Mississippi. February, 1998.

Pay Per View? An Introduction to Online Document Ordering. *Technogras: Sponsored by the Teaching, Learning & Technology Roundtable*. University of Southern Mississippi. February 11, 1997.

You've Surfed the 'Net... But Can You Make Your Own Homepage? *Technogras: Sponsored by the Teaching, Learning & Technology Roundtable*. University of Southern Mississippi. February 11, 1997.

Integrating Instructional Technologies into Staff Development or Bibliographical Instruction Programs. *Mississippi Library Association Fall 1996 Program*. Jackson, MS. October 30, 1996.

Bookmarks, Networks, And All That Stuff: Collection Development Issues for Electronic Resources. *Electronic Document Delivery: Sponsored by the Mississippi Chapter of the ACRL and USM Libraries*. University of Southern Mississippi. March 28, 1996. (Discussion facilitator).

Citing Sources From the Internet: The What, the Why and the How. *Mississippi Library Association/Association of College and Research Libraries Fall 1995 Program*. October 26, 1995.

FirstSearch. *University Libraries Professional Development and Training Series Seminar*. University of Southern Mississippi. May 5, 1995.

Introduction to Electronic Services: Are the Menus of OSCAR a Mystery to You? *University Libraries Professional Development and Training Series Seminar*. University of Southern Mississippi. September 15, 1995.